

Message: RE: Password Reset

✉ RE: Password Reset**From** Kristen M. Setterlund, MSW,
LCSW**Date** Wednesday, January 25, 2017
11:25 AM**To** Kraft, Emily**Cc****Journal Recipients** Emily.Kraft@oa.mo.gov

 **image001.gif** (4 Kb HTML)  **image009.jpg** (10 Kb HTML)  **image010.jpg** (1 Kb HTML)
 **image011.jpg** (1 Kb HTML)  **image002.jpg** (1 Kb HTML)  **image003.jpg** (1 Kb HTML)

Thanks for the information. I thought the subcontractor would send the email, but the email they can send only reset the password. I'll do that if it comes up again.

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From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Wednesday, January 25, 2017 11:10 AM
To: Kristen M. Setterlund, MSW, LCSW
Subject: RE: Password Reset

Both should be receiving new access code emails. Let me know if they don't receive them.

Also, you are able to resend access code emails on your end as well. From the User dropdown, select New User, then the "Resend email to new user" radio button. Then select the user's email and click the resend button.

From: Kristen M. Setterlund, MSW, LCSW [mailto:KristenS@LFCS.org]
Sent: Wednesday, January 25, 2017 11:06 AM
To: Kraft, Emily
Subject: Password Reset

Hi Emily,
In the new database, two staff from CCKC did not log back in during the hour allowed to complete

their registration and we can't find a way to reset it on our end. Would you be able to? The workers' names are Angela Shipley and Ashley Wohlgemuth.

Thanks for your help,
Kristen

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